

Tablet Info

- ✓ **Power on/Reset** the tablet by pressing the power button on the back of the tablet.
- ✓ To log into the tablet, enter your **Incarcerate Individual ID** into the PIN field. The second PIN is the last four numbers of the PIN you use to make phone calls.
- ✓ You may be required to acknowledge documents at the discretion of the Agency.
- ✓ Applications under the free side are available at no cost.
- ✓ To pay for tablet services you will use your debit account.
 - You will need to **purchase a gold pass for \$3.00 for an hour**. If you don't use the full hour the amount of time used will be charged and the remaining will go back to debit account (**Example:** You purchase gold pass and listen to music for 5 minutes, then **log out** of paid side. You will be charged \$0.25 and the \$2.75 will be returned to your debit account).
- ⌚ *Please note if you don't log out of the paid side before you access the free side, you will be charged \$0.05 per minute to access the free side.*
- ✓ How to fund your account
 - **Trust Transfer app** - you can transfer money from **Trust** account to debit account.
 - Friends & Family can purchase gold passes once they create an account on **JailATM.com**.
- ✓ Applications under the paid side are available at a cost of **\$0.05 per minute**.
- ✓ Under the **Facility Link** app, you will see **Netflix**, please note you are **NOT ABLE TO CREATE A NEW** account. If you have an existing Netflix account, you can login with your credentials. To access the content, you will be charged \$0.05 per minute.
- ✓ Friends & Family will need to setup their account on **JailATM.com**. Contact will need social security and will need to be verified before approved. If your Friend/Family needs help or has questions they can call **870-627-5476**.
- ✓ Friends & Family will follow these steps to create an account:
 - Navigate to **JailATM.com** in F&F internet browser.
 - Click **Sign In** in the top right corner.
 - Enter **F&F Email Address** (Please be sure to enter your complete email address. **Example:** johndoe123@emaildomain.com).
 - F&F will enter all information on the personal details form.
 - Click **Save**.
 - Create a **password**.
 - Check F&F email, there will be an activation link. Click on the link or copy it and paste into F&F browser.
 - Sign in using F&F **email address** and **password**.
- ✓ Tablets are issued and made available to Incarcerated Individuals per facility guidelines and Incarcerated Individuals are responsible for the tablet while incarcerated.
- ✓ Tablets are charged in charging bays in your housing area. When a tablet runs out of power, please return the tablet to the charging station.